## LRD FY18 MULTI-COP INITIATIVE CAP RISK MANAGEMENT SUMMIT

#### **PCOP WEBINAR SERIES**

Mike Saffran, LRD Planning Karen Miller, LRH Planning 01 March 2018



#### LRD CAP RISK SUMMIT OBJECTIVES

- Introduce the Corps Risk Analysis Model
- Produce and collaborate on Multi-CoP Risk Assessment results and recommendations
- Develop MSC-wide commitment to develop a LRD CAP Risk Management Plan focused on continually improving project delivery
- MSC-wide Pilot CoP Initiative to operationalize risk-informed decision making and establish an LRD Enterprise Risk Management Framework





#### LRD COP LEADER OVERSIGHT & COORDINATION

#### 12 critical CoPs/sub-Cops to Delivery of CAP projects

- Programs and Project Management
- Plan Formulation
- Hydraulics & Hydrology
- Cost Engineering
- Geotechnical Engineering
- Economics
- Environmental Science and Engineering
- HTRW
- Geospatial
- Real Estate
- Contracting
- Construction
- Office of Counsel





### Risk Analysis – Organizational Model

Risk Analysis -> Decision-

Making Under Uncertainty

#### **Risk Assessment**

Analytically based

#### **Risk Management**

• Policy and preference based

#### **Risk Communication**

 Interactive exchange of information, opinions, and preferences concerning risks





#### **MULTI-COP RISK ASSESSMENT SURVEY & DATABASE**

- Risk Assessment Survey Tool and Database (ACE-IT)
  - Respondent Level of Experience
  - Identify Key Product/Service (Planning, Design, Construction)
  - What is the most significant or common problem (thing that can go wrong) to your CoP's ability to deliver this CAP product on time, within budget and to appropriate quality standards?
  - https://team.usace.army.mil/sites/LRD/PDT/CAPSummit/default.asp
    x
  - Pre-summit individual CoP Risk Assessment discussions/collaborations.





#### SUMMIT PRESENTATIONS AND DIALOGUE

#### PPM

#### CAP Feasibility Products/Services

- Key Products/Services
  - ► PMP (Plan for Success)
  - ► P2 Schedule/Budget
  - ▶ Risk Register
  - ▶ FID/FCSA/EA/DPR
  - ▶ Receipts of Fed/Non-Fed funds
  - ▶ T&E species coordination
- Most Significant Problems/Risk
  - Lack of management controls (Scope/Schedule/Budget)
  - ▶ Time and Cost Growth
- Most Common Problems/Risks
  - ▶ Compliance with PMBP standards
  - ► Lengthy review process
  - ▶ Lack of/timely receipt of Sponsor funds
  - ▶ Cost/timing of T&E compliance

- Best Practices to Mitigate Problems/Risks
  - Eliminate/reduce/concurrent reviews on low-risk studies
  - ▶ Secure non-Fed funds
- Best Opportunity Risks
  - ▶ Follow the PMP
  - Communicate clear requirements and expectations to sponsors
  - Build quality throughout product development
  - ▶ Hold PM/PDT accountable
  - Increase sense of urgency/emphasis/priority to "deliver" what we say



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#### SUMMIT PRESENTATIONS AND DIALOGUE

#### **PPM**

#### **CAP Engineering & Design Products/Services**

- Key Products/Services
  - ▶ PMP Update
  - ► PPA
  - ► P&S
- Most Significant Problems/Risks
  - ► Lack of management controls (Scope/Schedule/Budget)
  - ▶ Time/Cost Growth
- Most Common Problems/Risks
  - ► Insufficient information prior to start of design
  - ► Risks pushed from Feasibility Phase are realized

- Best Practices to Mitigate Problems/Risks
  - ► Thorough reviews of alternatives (FAAM) to identify major risks down the road
- Best Opportunity Risks
  - ▶ Increased review in feasibility could lead to time/cost savings in Design Phase
- Performance Metrics/Monitoring
  - ► Implement EVM mindset (cost per milestone)

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#### SUMMIT PRESENTATIONS AND DIALOGUE

#### **PPM**

#### CAP Construction Products/Services

- Key Products/Services
  - ▶ PMP Update
  - ▶ RTA/Contract Award
  - ▶ Project Construction
  - ▶ S&A/EDC
  - ▶ Closeout
- Most Significant Problems/Risks
  - Lack of management controls (Scope/Schedule/Budget)
  - ▶ Time/Cost Growth
- Most Common Problems/Risks
  - ► Lack of initial geotechnical
  - ▶ Changed site conditions
  - ▶ Lack of LERRDS
  - ▶ Delayed awards/carryover

- Best Practices to Mitigate Problems/Risks
- Best Opportunity Risks

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#### INPUTS TO LRD CAP RISK MANAGEMENT PLAN

#### Baseline Risk and Opportunity Assessment/Profile

- Financial Management Risks
- Quality Management Risks
- Schedule Management Risks
- Key risk themes
  - Scope definition and growth
  - Inadequate internal PDT coordination and communication
  - Carryin
  - Uncertainty, lack of requisite information
  - Late discovery of policy and technical issues
- Many great ideas on risk mitigation to be evaluated and incorporated into LRD CAP PgMP/SOP





### Questions?

Type questions in the chat box. We will answer as many as time allows.

This webinar will be posted to the Planning Community Toolbox: http://www.corpsplanning.us

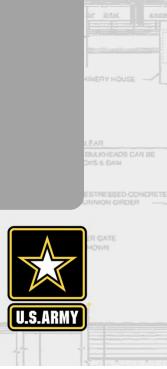




# CAP EXECUTION – THE RCPC EXPERIENCE

#### **PCOP WEBINAR SERIES**

Mark Bierman, Regional CAP Production Center 01 March 2018



US Army Corps of Engineers.

#### **OVERVIEW**

The 5 Ws of the Regional CAP Production Center

What Has Worked

Challenges

Strategies & Lessons Learned





## REGIONAL CAP PRODUCTION CENTER (RCPC)

- New organization established to improve the execution of CAP feasibility studies in SPD (OPORD 2015-07)
  - Staffing to current level in Nov 2016
- BIG Idea: Cadre of employees <u>dedicated</u> to producing CAP feasibility reports for SPD
  - Multiple disciplines aligned under 1 supervisor
  - Resident and virtual team members
  - Nested within SPN PPMD
  - PM & Counsel remain with the home district
  - District CAP Leads assigned
  - Project D&I completed by District





#### CPC Final Operating Capability (FOC) Organization Structure **CPC Program Manager** GS-14 Flood Risk Management **Ecosystem Restoration Navigation & Coastal Delivery Team Delivery Team Delivery Team** (Sections 14, 205, 208) (Sections 204, 206, 1135) (Sections 103, 107, 111) **Lead Planner Navigation & Coastal study Lead Planner** new starts are anticipated to GS-13 GS-13 remain infrequent. Delivery Teams will be staffed by CPC Civil Engr Civil Engr using existing resources or GS-12 GS-12 SPD CPC -A/E contracts. Mission Assigned Biologist/ Environmental (Resident or Virtual) to **Ecologist** Planner San Francisco District GS-12 Total Requirement: 11 Resources serving Hydraulic Engr **Hydraulic Engr** all Delivery Teams GS-12 GS-12 **Cost Estimator** GS-12 ★ Signifies current resident FTE **Economist** GS-12 Examples: Geotech Engr Cultural Res. SPD Specialist Matrix Resource Pool\* (SPN/SPK/SPA/SPL) **Real Estate** \*Resources from other MSCs and A/Es will also be utilized as needed. Assigned **HTRW Specialist** positions will be augmented with matrix resources as needed. **Coastal Engineer**

#### WHAT HAS WORKED

- Permanent "Tiger Team"
- Opportunities for dual-hatted PM/Lead Planner
- Application of some SMART Planning tools
- Strong MSC support and leadership
- Outreach support to districts





#### **CHALLENGES**

- Remote study management
- Providing close technical oversight and opportunities for development
- Developing a common understanding of process, etc.
- Managing with fluctuations and uncertainty in CAP workload





#### STRATEGIES & LESSONS LEARNED

- Remote study management
  - Active, strong PM role key
  - Open and frequent lines of communication (including with sponsor)
- Technical supervision
  - Formal and informal mentoring
  - Integration into CoPs
- Common understanding of process, etc.
  - Regional meetings (summits)
  - Documentation





#### STRATEGIES AND LESSONS LEARNED

- Workload fluctuations
  - Ask not what your District can do for you...





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