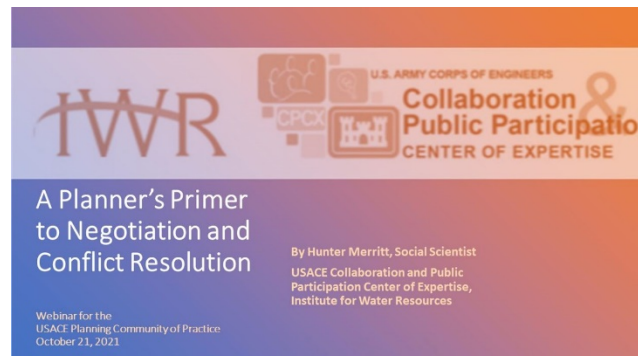


In celebration of [National Conflict Resolution Day 2021](#), this webinar provided an overview of basic terminology, an outline of conflict resolution styles, and practical application tips for negotiation and conflict resolution. This webinar was intended to help participants and viewers navigate project-related conflicts and improve efficiency, trust, processes, and project execution. Presenter Hunter Merritt (Social Scientist, [Collaboration and Public Participation Center of Expertise](#)) encouraged

participants to discuss their conflict resolution styles, conflict resolution techniques, and personal experiences with conflict and conflict resolution.



The below resources were provided during the webinar to help participants identify their unique conflict resolution styles and to provide additional background information.

Resources

- [A History of Conflict Resolution](#) – USACE's IWR Collaboration and Public Participation Center of Expertise (CPCX) has an extensive history of conflict resolution.
- [Conflict Style Quiz](#) – A free five question quiz developed by GovLoop to discover your main conflict resolution style.
- [Core Strengths Assessment](#) – An assessment developed by Core Strengths to help better understand yourself and your working relationships.
- [Negotiation Stages](#) – A high-level overview of what negotiation is, the stages of negotiation, and the types of negotiation.
- [Moore's Circle of Conflict](#) – A PDF explaining the circle of conflict adaptation based on Christopher W. Moore's circle of conflict.
- [Udall Center](#) – The University of Arizona's center for studies in public policy.
 - The Udall Center [Marquee Program](#) - USACE has a memorandum of agreement with the Udall Center, which provides third-party neutrality services.
 - The Udall center offers a five-course certificate on [Environmental Conflict Resolution](#).